

VINEart  
AT HOME

March 25th, 2021

We are thrilled that you will be joining us for VINEart at Home on Thursday, March 25. We look forward to sharing an evening featuring an online silent auction of art, wine and food experience, performances by local artists, and a virtual wine tasting experience from the comfort of your own living room!

Proceeds from VINEart at Home will support YWCA Banff programs, services, and critical operations, including supports for individuals and families experiencing homelessness, housing instability, or sexual violence.

Join the conversation online at @ywcabanff #VINEartAtHome

## EVENT PROGRAM

Thursday, March 25, 2021

**6pm**

**Virtual Wine Tasting**

*For Deluxe Ticket holders*

Performance by local artists

**7pm**

**Main Program**

hosted by Ebony Rempel, CEO of YWCA Banff

Remarks from Board President, Salina Riemer

Online Silent Auction Highlights

Performances by local artists

Door Prize & Raffle Draw

**8pm**

Program Ends

*Tables will remain open until 8:30pm*

**9pm**

[Silent Auction](#) Closes

### RAFFLE

Raffle ticket sales are now underway and will close at noon on March 25, and the draw will take place during VINEart at Home. You could win the ultimate Banff staycation! There are four fantastic prizes to be won – visit <https://ywcabanff.ca/events/vineart-at-home/#raffle> to enter. *Raffle License Number: 571248*

### SILENT AUCTION

Visit [ywcavineartgala.com](http://ywcavineartgala.com) to see the online auction catalogue packed with art, wine and culinary experiences and place your bids! *The Auction is now open for bidding and closes at 9pm on March 25.*

### VIRTUAL WINE TASTING

The virtual wine-tasting experience for Deluxe Ticketholders will begin at 6pm on March 25. A Deluxe Ticket includes two bottles of wine hand-selected by Cellar Door and a freshly prepared charcuterie box featuring Valbella products.

**Packages will be available for pickup from YWCA Banff or delivered to Banff or Canmore residences between 3-5pm on March 25.** To confirm pickup or delivery of your deluxe package please contact [carla@ywcabanff.ca](mailto:carla@ywcabanff.ca) by Wednesday, March 24.

## THE VIRTUAL REMO BALLROOM

Engage with friends and other guests in our virtual ballroom. In Remo, you'll be seated at a virtual table for the program and have the opportunity to mix and mingle with fellow attendees in real-time. A laptop or desktop computer is recommended for optimal viewing and participation.



Tutorial video: <https://youtu.be/P01JxUBNU2Y>

\*TIP: Click and drag the floor plan to move around, zoom in, zoom out etc!

You can also pause and mute the music that will play when you arrive by clicking on the left corner of the mini player next to the stage!

### How do I attend the event?

- You will access the event through Remo. A unique web link will be emailed to you on March 25. **Don't forget to check your junk mail!**
- Note that the first time you log in, you will be prompted to complete your profile – edit your name, picture, etc!
- Make sure to use the original email address that you used to purchase your ticket(s).

### How do I create a Remo user profile, or update my photo?

Step 1: Once in the event, go to the upper right corner of your window and click on the profile icon. A drop-down menu appears.

Step 2: Click on "Update Profile." The profile window appears.

Step 3: Click on the pencil icon. The profile details window appears. Click on the “Add Your Photo” link. Select a profile image no larger than 512 kB.

If desired, change your name under “Full Name”.

Write a brief headline about your company or role under “Headline”.

Update other fields, like your social media handles and website link, if desired.

Click “Save Changes” when done. Finally, click “Cancel” to return to the previous screen.

### **What type of devices are supported?**

Remo works on desktops, laptops, and mobile phones. (Tablets are not supported at this time.) VINEart at Home attendees are urged to use a desktop or laptop computer, &/or streamed to your smart TV.



On desktops and laptops, Remo is compatible with macOS and Windows 10.

On smartphones, Remo is compatible with iOS and Android.

### **How do I get tech support?**

For chat support, visit [live.remo.co](https://live.remo.co) and click on the "Need Help" button on the bottom-left corner.

There will also be a Help Desk to assist with event-related questions (finding tables, general how-tos, and more). Just double click on this table in the upper right corner to join and chat with a YWCA staffer!

## **How do I join a table?**

Upon arrival, you will see a birds-eye view of the floorplan and you will randomly join a table. You are free to move around as you please! Simple double-click on the table you wish to join. If you try to join a table that is full, you will receive a message stating that the table is full.

## **Billboards:**

Billboards to the left and right of the stage will display a video and/or other information. If the billboards are covered by the row of video tiles of attendees at your table, you can shrink the floor plan. If you are using a mouse, rotate your mouse wheel to zoom out and view the billboards.

## **Chat Function:**

You may also choose to chat with other users by text via the chat function during the conversation mode of the event. Click on the chat option in the bottom toolbar. A popup window appears with options for public chat (visible to all event attendees), table chat (visible only to members of your table), or private chat.

## **Conversation and Presentation Modes**

You will join the event in '**Conversation Mode**', where you will be able to connect and network with other event participants. While in this mode you can move from table to table and chat with other guests. **You have full control over your own camera and microphone so you can show up however you feel most comfortable.** To move to another table, simply double click the table you want to move to and if there is room you will be moved there and can start or join in on the conversation.

**‘Presentation Mode’** will be used when speakers are on stage. During Presentation Mode you cannot change tables or have a video conversation. The speaker and their presentation will take up the whole screen. In this mode, you will have access to “General Chat” and Q&A. We encourage you to keep the conversation going in the General Chat and add your questions into the Q&A tab as we go.

### **Help, my camera &/or microphone isn’t working!**

If your camera and/or microphone do not work, try these troubleshooting guides: <http://win10.remo.co> <http://mac.remo.co>  
<http://iphone.remo.co> <http://android.remo.co>

## **OTHER EVENT TIPS & TRICKS**

As you're chatting and enjoying the event, there may be moments where we will make text announcements and live presentations. These will automatically pop up on your screen.

The VINEart at Home event will open early on Thursday, March 25 from 5:45 onwards if you'd like to test the platform and familiarize yourself with it before the Virtual Wine Tasting (for Deluxe Ticket holders) which officially begins at 6:00 p.m. Guests attending the Main Event are welcome to join from 6:45 onwards before the Main Event begins at 7:00pm.

Email us at: [carla@ywcabanff.ca](mailto:carla@ywcabanff.ca) or [emily@ywcabanff.ca](mailto:emily@ywcabanff.ca)

Don't forget to tag us at @ywcabanff and #VINEartAtHome to share your event experience!

***We hope you enjoy the event!***