

Employment Opportunity

Advocacy and Outreach Counsellor

Salary: \$47,775-\$56,550

Working at YWCA Banff

YWCA Banff is a community-based, feminist organization with over 100 years of experience in Banff and the Bow Valley. Governed by a volunteer Board of Directors, our organization shapes a safe, inclusive community that empowers women and their community in support of our vision of a thriving, equitable society. The primary role of the Advocacy and Outreach Counsellor is to develop and deliver preventative programming and to provide supportive counselling and consultation around issues of domestic and sexual violence and homelessness/precarious housing in the Bow Valley.

A Day In the Life

Specific responsibilities include but are not limited to:

- Respond to crisis calls and requests for service.
- Maintain an on-going outreach caseload and deliver services in communities across the Bow Valley as required.
- Support all outreach clients with case management including: emotional support, safety planning, system navigation, goal setting, instrumental needs, community referrals as required.
- Complete all required documentation, data collection, and outcome tracking.
- Develop and deliver preventative and educational programs on topics such as: healthy relationships, empowerment & advocacy, leadership, consent culture and gender-based violence to a variety of audiences.
- Represent YWCA Banff and established advocacy priorities on external committees and working groups.
- Participate in after-hours on-call program.
- Other related duties as assigned by the Manager of Advocacy and Community Programs.

Qualifications & Experience

The ideal candidate offers:

- Strong organizational and analytical skills
- Ability to work independently and with a diverse client population
- Experience in program development and public education

- Degree or diploma in social work, psychology or a related social science field or equivalent work experience
- Registration with a governing body preferred
- 2-3 years' experience working in domestic/ sexual violence sector
- Experience in crisis intervention
- Must have a valid driver's license and a reliable vehicle

Position Details

The Advocacy and Outreach Counsellor is a full-time position working 37.5 hours per week as a member of the Advocacy and Community Programs team. The position is eligible for the YWCA Banff benefits & wellness program. This position includes dedicated funding and space for learning and professional development opportunities.

If you want work that will change lives, we want to meet you.

If you are interested in this role, please submit a cover letter and resume to jobs@ywcabanff.ca.

To learn more about this opportunity or to request accommodation in the application process, please reach out to jobs@ywcabanff.ca.

Applications will be accepted until March 6th, 2023.

The YWCA offers a competitive benefits and compensation package with options for flexibility and encourages training and personal development for all employees.

YWCA Banff is committed to reflecting the diversity of our community and our field of work, in line with our commitment to building a thriving, equitable society for everyone. We celebrate diversity, recognizing it as both a strength and an advantage to our organization and community.

We encourage all qualified applicants to apply including women, persons with disabilities (seen and unseen), members of visible minorities, Indigenous Peoples, veterans, individuals of diverse gender and sexual orientation and all groups protected by the Human Rights Code.

YWCA Banff strives to create a working environment that is inclusive, psychologically and physically safe and ensures everyone can be heard and valued for their contributions. YWCA Banff is committed to making any reasonable accommodation to participate in the job application or interview process, to perform essential job functions, and to receive other benefits and privileges of employment. To request an accommodation, please email jobs@ywcabanff.ca.